

Traffic Marshall Person Specification

Qualifications, Training and Experience	Experience working with young people Experience (or knowledge) of dealing with challenging situations Experience (or knowledge) of handling difficult people
Knowledge and Skills	Ability to assess complex traffic situations Ability to be assertive Ability to remain calm under pressure and to handle challenging situations positively A flexible and positive approach Confident communicating with a wide range of individuals Possession of good customer service skills
Personal Characteristics	Calmness Empathy Enthusiasm Flexibility Initiative
Safeguarding and Wellbeing	A commitment to safeguarding duty and promoting children's wellbeing in accordance with school guidelines • Desire to take on further/ advanced Safeguarding training and responsibilities (desirable) • Evidence of CPD undertaken in this area (desirable)