

JOB DESCRIPTION AND PERSON SPECIFICATION

SERVICE AREA:	Children and Family Services	POSITION NO: GRADE: 1
SECTION:	Thorpepark Academy	
JOB TITLE:	Child Supervisory Support Officer (Lunchtime)	DATE PREPARED: 13 th November 2015
EVALUATION DATE:	14/01/2020	JE NUMBER: NSG122 new

DIGNITY AT WORK: To show, at all times, a personal commitment to Looked after Children and treating all customers and colleagues in a fair and respectful way, which gives positive regard to people's differences and individuality (for example, gender, gender identity, nationality or ethnic origin, disability, religion or belief, sexual orientation, age). Assists in ensuring equal access to services and employment opportunities for everyone and promotes the Schools Equal Opportunities in Employment Policy.

PURPOSE:

To assist in providing a safe and orderly environment throughout the academy lunch time by supervising students who are on the school site, both within and beyond the building.

To ensure the dining area is clean and fit for purpose following the first sitting in preparation for the second sitting.

PRINCIPAL ACCOUNTABILITIES:

Please note decision making must be included within the Principal Accountabilities				
1.	To promote and safeguard the welfare of children and young people.			
2.	To assist in securing the good order and safety of students around the school site,			
	including orderly queuing for lunch and appropriate behaviour whilst eating lunch.			
3.	To deal with inappropriate behaviour, in line with the school policies and procedures,			
	including the completion of appropriate paperwork / completion of behaviour records.			
4.	To prepare, maintain and ensure the dining area is prepared appropriately for the first			
	sitting and is cleaned and prepared ready for the second lunch sitting.			
5.	To encourage students to participate in healthy activities during lunchtime and to			
	supervise such activities.			
6	To assist in the provision of information and guidance to students in relation to nutrition			
	and healthy eating, in order to encourage them to make healthy lifestyle options.			
7.	To deal with accidents, administering first aid and support for diabetic children as			
	required and taking necessary action in the case of serious incidents.			

8. The Health and Safety at Work etc. Act 1974 and associated legislation places responsibilities for health and safety on the school, as your employer and you as an employee. In addition to the employer's overall duties, the post holder has personal responsibility for their own health and safety and that of other employees; additional and more specific responsibilities are identified in the schools Health and Safety policy.

GENERAL:

The above principal accountabilities are not exhaustive and may vary without changing the character of the job or level of responsibility. The postholder must be flexible to ensure the operational needs of the school are met. This includes the undertaking of duties of a similar nature and responsibility as and when required, throughout the various work places in the school.

DIMENSIONS:

All sections should be completed – if there aren't any state 'none'

1. Responsibility for Staff:

Not applicable

2. Responsibility for Customers/Clients:

The post holder is responsible for the health, safety, welfare and behaviour of students on the school site during the lunch period.

The post holder is responsible for ensuring good order in the dining area and around the school site.

The post holder is responsible for ensuring students have access to nutritional information.

3. Responsibility for Budgets:

Not applicable

4. Responsibility for Physical Resources:

The post holder is responsible for the day to day care and cleanliness of the equipment in the dining areas.

WORKING RELATIONSHIPS:

All sections should be completed – if there aren't any state 'none'

1. Within Service Area/Section:

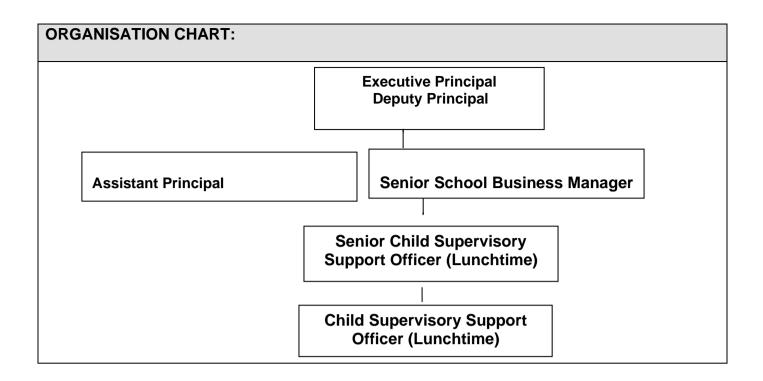
The post holder will supervise and instruct students. The post holder will liaise with Senior lunchtime staff and members of the Senior Leadership Team as required.

2. With Any Other Academy Areas

Not applicable

3. With External Bodies to the Academy

Not applicable



	Tick relevant level for each category						
	Not applicable	Low	Moderate	High	Very High	Intense	Supporting Information (if applicable)
PHYSICAL DEMANDS: Physical Effort and/or Strain – (tiredness, aches and pains over and above that normally incurred in a day to day office environment).		Х					Setting up dining facilities
WORKING CONDITIONS: Working Conditions – (exposure to objectionable, uncomfortable or noxious conditions over and above that normally incurred in a day to day office environment).		X					Some exposure to negative or challenging behaviour
EMOTIONAL DEMANDS: Exposure to objectionable situations over and above that normally incurred in a day to day office environment.		Х					Contact with issues relating to individual students personal circumstances

PERSON SPECIFICATION				List code/s*
The information listed as essential (the column that is shaded) is used as part of the job evaluation process. The requirements identified as desirable are used for recruitment purposes only. *Codes: AF = Application Form, I = Interview, CQ = Certificate of Qualification, R = References (should only be used for posts requiring DBS's), T = Test/Assessment, P = Presentation		Essential	Desirable	How identified
1.	Qualifications: GCSE Level 2 or Equivalent in English		X	AF/CQ
	GCSE Level 2 or Equivalent in Maths		X	
	Emergency First Aid Qualification	Х		AF/CQ
2.	Relevant Experience:		•	
	Experience of working in a school or educational establishment	Х		AF / R
3.	Skills (including thinking challenge/mental demands):			
	Motivation to work with children and young people	Х		<u> </u>
	Ability to form and maintain appropriate relationships and	Х		I/R
	personal boundaries with children and young people			
	Ability to use own initiative and prioritise work	Х		I/R
	Ability to work to tight deadlines	Х		R
	Ability to work with minimum supervision	Х		I/R
	Ability to deal with challenging and difficult situations	Х		I/R
4.	Knowledge:		1	1
	A knowledge and commitment to safeguarding and promoting	Х		
	the welfare of children and young people	X		I/R
	A knowledge and commitment to policies and procedures relating to the attitudes to learning and expected behaviour within the school	^		I/R
	A knowledge of nutrition and healthy eating issues	Х		I
	An understanding of why equality of opportunity is the right of each individual	Х		1
5.	Interpersonal/Communication Skills: Verbal Skills			
	Ability to establish professional, effective working relationships with a range of partners/colleagues and children and young people	Х		R
	Ability to interact using influencing skills, negotiating and training students in order to achieve desired outcomes	Х		I/R
	Ability to discuss difficult situations and personal information with parent /carers	Х		I/R
	Written Skills			
	Ability to produce basic written / email correspondence	Х		R
	conveying simple instructions, guidance or information to staff			
	regarding students			
6.	Other:			
	None			
	requirements listed below are not considered during the job evessential requirements for the role that will be assessed during			
	cess.			
7.	Competencies:			

PERSON SPECIFICATION		Tick relevant column		List code/s*
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	The competencies listed below are all essential requirements for working at Hull Schools in any post; however, those that have been ticked as essential have been identified as key competencies for this role and will be measured as part of the selection process. They are not required to be addressed in the candidate's application form .			
	Leading forward		N/A	
	Improving services		N/A	
	Analysis and decision making		N/A	
	Making things happen		N/A	
	Communicating with impact		N/A	
	Collaboration		N/A	
	Developing self and others		N/A	
8.	Additional Requirements:			
	None		N/A	
9.	Disclosure of Criminal Record:			
	The successful candidate's appointment will be subject to the school obtaining a satisfactory Enhanced and Barring List Disclosure from the Disclosure and Barring Service	\checkmark		DBS Disclosure
	If the postholder requires a DBS disclosure the candidate is required to declare full details of everything on their criminal record.			AF(after short listing)
	If the postholder does not require a DBS disclosure the candidate is required to declare unspent convictions only.		N/A	AF(after short listing)

Signed

Printed

Dated