



Receptionist – Thorneloe Road (Fixed Term Contract to cover Maternity)

RESPONSIBLE TO:	Business Manager
SALARY SCALE:	Scale CLPT04 to CLPT06 (CLPT04)
WORKING HOURS:	37 hours per week, term time only. Annual leave must be taken in school holidays.
LOCATION:	The postholder will be based at Riversides School Thorneloe Road. The postholder may be required to work at another school in Worcester from time to time or for a specified period
DISCLOSURE LEVEL:	Enhanced

JOB PURPOSE
<ul style="list-style-type: none">• To undertake a range of reception/administration duties
MAIN DUTIES AND RESPONSIBILITIES
<ul style="list-style-type: none">• Support with the day to day operation of the office acting as first point of contact both face-to-face and over the telephone, responding to any enquiries with accurate and relevant information ensuring information is passed on to the relevant person where appropriate• Provide administrative support using a variety of ICT packages and office equipment to provide timely and accurate document processing• Update manual records and computerised management information systems ensuring accurate data input, identifying any errors in order to ensure that the Trust's reporting requirements are satisfied and information is communicated in a timely manner• Provide accurate and meaningful information to a range of stakeholders, conducting routine interrogation of management information systems to provide basic reports and answer queries• May be required to take accurate records of meetings in order to document all actions agreed• Store, distribute and replenish equipment and materials, which may involve checking stock deliveries and referring any queries to suppliers or line manager to ensure availability to colleagues when required• Arrange for servicing and repair of office equipment where required• Support during events by taking bookings, greeting visitors and providing hospitality and refreshments as requested• Ensuring that the reception area is clean and welcoming, organising display boards and keeping it up to date with relevant information

- To bring to the attention of the Business Manager records of visitors that need to be placed on the Single Central Records
- To be responsible for the Inventory system, signing of pupils/visitors/staff etc and maintaining the supplies and liaising with the IT team; updating the system with class groups, staff leavers etc.
- Signing in visitors and supplying them visitor's badge
- Ensuring that identification is seen and logged
- Interacting with other staff and passing on relevant information
- Post in and out and distribute as needed.
- Printing and sending reports at the end of each term.
- Printing fire evac register daily and ensuring register distribution when fire alarm raised.
- Maintaining front door security and reporting any suspicious activity
- To inform relevant staff regarding any transport queries/concern and issues
- To provide administrative support to the Business Manager and extended team as required

Safeguarding Statement

In accordance with CLPT's Safeguarding Policy and the document 'Keeping Children Safe in Education', all staff have a duty of care to safeguard the health and safety and well being of all students on school premises and when engaged in authorised school activities elsewhere. Staff are inducted to follow policy and procedures to report any safeguarding concerns

Health and Safety

The jobholder is required to exercise their duty of care by taking responsibility for their own health and safety, and the health and safety of other people who may be affected by their acts or omissions (failure to act). Full guidance regarding health and safety is set out in the Trust's Health and Safety Policy, and in any risk assessments relevant to the jobholder's role or circumstances. Both can be accessed via the staff VLE and must be observed by the jobholder.

Confidentiality and Data Protection

The job holder is expected to comply with the provisions of the Data Protection Act 2018. Any information that they have access to, or are responsible for, must be managed appropriately and any requirements for confidentiality and security observed. Information must not be disclosed to any person or Authority, for example a parent or the Police, without observing the correct procedure for disclosure as set out in the Trust's Data Protection Policy. Nothing shall prevent you from disclosing information which you are entitled to disclose under the Public Interest Disclosure Act 1998 (as amended), provided the disclosure is made in accordance with the provisions of the Act. The Trust's Whistleblowing Policy is available via the Staff VLE.

Equality and Diversity

CLPT is committed to equality and values diversity. As such the Trust is committed to fulfilling its Equality Duty obligations and expects all staff and volunteers to share this commitment. The duty requires the Trust to have due regard to the need to eliminate unlawful discrimination, harassment and victimisation, advance equality of opportunity and foster good relations between people who share characteristics, such as age, gender, race and faith, and people who do not share them. The jobholder is required to treat all people they come into contact with, with dignity and respect, and is entitled to expect this in return.

Training and Development	
CLPT has a shared responsibility with the jobholder for identifying and satisfying training and development needs. The jobholder is expected to actively contribute to their own continuous professional development, and to attend and participate in any training or development activities required to assist them in undertaking their role and meeting safeguarding and general obligations.	
Mobility	
The jobholder may be required to transfer to any job appropriate to their grade at such a place as in the service of the Trust may be required, in accordance with legitimate operational requirements and / or facilitating the avoidance of staffing reductions	
The Postholder is required to:	
<ul style="list-style-type: none"> • Undertake a systematic study of practice with a consequent programme of self and professional development to ensure that the necessary skill, knowledge and understanding are kept up to date. • Be aware of and comply with all school policies (available via the Staff VLE. It is important that all staff keep up to date with current policies and any concerns are reported to the relevant named persons without delay. • To promote equality, diversity and inclusion and demonstrate this within the role. • To play a full part in the life of the school community, to support its distinctive mission, aims and the ethos. • To set an example of positive personal integrity and professionalism with appropriate communications and relationships at all levels. • To act as exam invigilator when required. • To undertake such other duties which may be regarded as within the nature of the duties and responsibilities for the grade of the post as defined and subject to any reasonable adjustments under the Equality Act 2010. Any changes of a permanent nature will be incorporated into the job description. 	
Endorsement:	
<p>This job description reflects the major tasks to be carried out by the job holder and identifies the level of responsibility at which the jobholder will be required to work, as at the date on which the last review took place.</p> <p>This job description may be subject to review and / or amendment at any time to reflect the requirements of the job. Any amendments will be made in consultation with any existing jobholder and will be commensurate with the salary grade for the job. The jobholder is expected to comply with any reasonable management requests.</p>	
Declaration	
I accept this job description.	
Print Name:	
Signature:	
Date:	