



# We're Hiring

**Recruitment Booklet** 

**Administrative Assistant** 

















0113 271 9962



recruitment@cockburnmat.org



www.cockburnmat.org







# <u>Job Description - Administrative</u> <u>Assistant</u>

Post: Administrative Assistant

Required: ASAP

Pay scale and salary: B1, SCP 4 to 6 (£23,114 to £23,893 pa FTE)

£20,391 to £21,078 pa actual salary

Contract Type: Permanent, TTO plus 10 training days

Hours of work: 37 hours per week

**Accountable to**: Business Manager

# **Purpose of the Role:**

We are looking for a suitably experienced individual to work as part of our busy academy reception team. To be responsible for first point of contact for visitors to the academy and offering routine general clerical, administrative support. Supporting staff, students, parents/carers and visitors in ensuring their contact with reception is positive, effective, informative and professional.

# **Main Duties:**

- Operate telephone switchboard; convey messages & filter calls
- Ensure all files are stored securely
- Provide a reprographic service for all staff
- Update the academy database
- Assist the main office with administrative tasks
- Handle academy post
- Manage the till and handle sales of uniform, equipment etc to students and parents
- Open and distribute post
- Organise medicals/photographer visits etc
- · Book transport for staff, students and visitors as appropriate
- Monitor/order stationery for admin team
- Act as first point of contact for all parents/carers and other visitors to the school and ensure that they are dealt with in a professional manner
- Ensure that all visitors (including contractors) comply with school signing in/out procedures.
- Update both the SIMS computerised records and paper records for existing students as and when the academy is notified of changes
- Complete the annual update of SIMS student records. (Printing, distributing, monitoring returns & amending data recorded on computerised system as necessary)
- Processing/upkeep of EVH2 forms and all matters relating to medicals and immunisations
- To work as part of a team to provide customer focussed services
- To use IT applications and databases effectively to deliver administrative tasks
- To input and retrieve data using computerised systems
- To collate and prepare information from a variety of sources













- To communicate effectively with internal & external customers and colleagues in relation to work undertaken
- To work with others to help improve work organisation and effectiveness
- Managing meeting rooms and dealing with hospitality and arrangements for visitors
- Be committed to and promote safeguarding to all those in the school community
- To ensure promotion and support of Equal Opportunities and Health & Safety
- Undertake other duties as directed by the Executive Headteacher, Head of School and Office Manager

# Person Specification

Detailed below are the types of skills, experience and knowledge that are required of applicants applying for the post. The 'Essential Requirements' indicate the minimum requirements and applicants lacking these attributed will not be considered for the post. The points detailed under 'Desirable Requirements' are additional attributes to enable the applicant to perform the position more effectively or with little or no training. They are not essential, but may be used to distinguish between acceptable candidates.

<u>Qualifications</u>	<u>Essential</u>	<u>Desirable</u>	<u>MOA</u>
Grade C/4 or above in GCSE English	*		A/Q
Admin Qualification		*	A/Q
KNOWLEDGE/SKILLS	<u>Essential</u>	<u>Desirable</u>	MOA
Knowledge of general office procedures and practice including confidentiality	*		A/Q/R/S
Good numeracy/literacy & ICT skills	*		A/R/S
Able to communicate effectively with a wide range of people	*		A/R/S
Able to process documentation using Microsoft office application or similar	*		A/Q/R/S
Able to accurately enter/retrieve data information from information systems/databases	*		A/Q/R/S
Able to prioritise work to meet conflicting deadlines	*		A/R/S
Knowledge and skills to safeguard the welfare of CYP and uphold your professional responsibility	*		A/Q/R/S
Able to assist in the training of new team members		*	A/R/S
Basic understanding & knowledge of school systems and procedures		*	A/R/S
EXPERIENCE	ESSENTIAL	DESIRABLE	MOA
Experience of working in an administrative role/office environment	*		A/R/S
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Experience of dealing with queries from a wide range of people in a customer focussed environment	*		A/R/S
Experience of participating in teams and working on own initiative	*		A/R/S
Experience of working in administration in a school and use of SIMS		*	A/R/S
PERSONAL QUALITIES	<u>Essential</u>	<u>Desirable</u>	<u>MOA</u>
A passion for education and making a difference	*		A/R/S
Excellent communicator	*		A/R/S
Effective team member	*		A/R/S
Energy, enthusiasm, sense of humour	*		A/R/S
Ability to motivate self and others	*		A/R/S
Willingness to contribute to the wider life of the Academy and Trust	*		A/R/S
Emotional resilience - recognising that working in Education can be a demanding job but approach the challenge positively	*		A/R/S
Subscribe to the ethos of the Trust and go the extra mile in terms of time and commitment to get the very best from their students	*		A/S
The postholder must have a command of spoken English which is sufficient to enable the effective performance of the role, including the ability to speak with confidence and accuracy and the ability to listen and respond appropriately dependent on the audience.	*		A/Q/R/S

Employment is conditional on confirmation of the right to work in the UK – either as a UK or Irish citizen, under the EU Settlement scheme or having secured any other relevant work visa. If you do not have the right to work in the UK and the role does not meet eligibility for sponsorship, please consider carefully whether you meet the eligibility to apply for this position.

This role is subject to a six-month probationary period and satisfactory enhanced DBS check. As one organisation Cockburn Multi-academy Trust expects all its employees to work across any academy within the trust as and when required.

METHOD OF ASSESSMENT (MOA)

A =	Application Form
Q =	Qualification
R =	References
S =	Selection Process







# COCKBURN CAREER PATHWAYS

What job roles am I interested in?

### **Pastoral**

Safeguarding Officer, Family Support Worker, Early Intervention Therapeutic Worker, Attendance Outreach Worker, Outreach Co-ordinator, Early Intervention Worker Assistant SENCO, Head of Year

# **Facilities**

Cleaner, Cleaning Supervisor, Caretaker, Caretaker, Site Manager, Premises Assistant, General Kitchen Assistant, Senior Catering Assistant, Catering Supervisor, Catering Manager

# Data/technical support

Reprographics, Data Assistant, Data Manager, Trust Data and MIS Officer, IT Technician, Senior IT Technician, IT Manager

# **Operational**

Receptionist, Administrator, Office Manager, School Business Manager, Personal Assistant to Head of School/ Executive Headteacher, Exams Officer, Finance Assistant, Finance Officer, Trainee Accountant, Finance Manager, HR Manager, Head of HR, Deputy Chief Operating Officer, Chief Operating Officer

# Classroom support

Midday Supervisor, Before/After School Club Assistant, Playworker, Nursery Assistant Child and Family Practitioner Behaviour & Learning Inclusion Practitioner, Teaching Assistant, Learning Mentor, Cover Supervisor, HLTA, DT/Art/Food/Science Technician LRC Coordinator

# Routes into teaching

QTS, QTLS, PGCE, SCITT, School Direct Teach First, Teaching Apprenticeship, Straight to Teaching

# Our values and ethos

Equality, diversity and inclusion, high quality professional development, internal coaching and individual CPD rewarding jobs, lifelong learning, growth mindset, work life balance, flexibility

# **SUPPORT STAFF**

# What career path should I take?

# Ongoing training and development

PDD Days, annual updates, staff briefings, departmental specific training, away days

# What qualifications do I need

to reach my goal?
GCSES, A Levels, NVQs, diploma, foundation degree, PGCE, QTS, ECT, Level 3 TA, CIPD, accountancy, H&S, NEBOSH, computing and IT, apprenticeship

# Annual appraisal

CPD, training and development, career aspiration conversations, succession planning

# Training for new starters...

Staff induction, statutory training including child protection and safeguarding, online safety, data protection, school policies, behaviour management

# What internal training may there be available? Shadowing, acting up,

secondments, mentor support, volunteering, associate roles

# How do I find out more about

**job roles?**Job adverts/website, line manager, careers officer, departmental heads, teacher training lead, HR

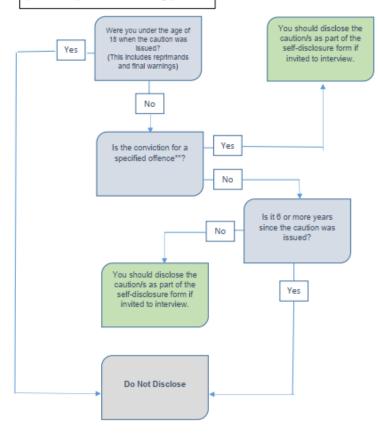
### **Smart clinic resources** Self-care and personal development

# **National College resources** Teaching and learning, pedagogy. SEND, admin, finance, staffing, recruitment, facilities, H&S



### Disclosure of a Caution

(this includes reprimands and final warnings)



\*\*https://www.gov.uk/government/p ublications/dbs-ilst-of-offences-thatwill-never-be-filtered-from-a-criminalrecord-check

