

THE CHERWELL SCHOOL

Opportunity, Responsibility, Excellence

Person Specification

1st Line IT Technician

	Essential	Desirable
Qualifications / Training	<ul style="list-style-type: none">• Educated to A level or equivalent qualifications	<ul style="list-style-type: none">• Relevant IT certifications (eg. CompTIA, Microsoft, Cisco, Juniper)
Personal	<ul style="list-style-type: none">• Excellent communication skills, both written and verbal• Works well under pressure and able to prioritise workload• Committed to professional development and training• Ability to work as part of a team• Willingness to learn new skills	
Experience	<ul style="list-style-type: none">• Confident user of IT hardware and software	<ul style="list-style-type: none">• Previous experience in an IT role in an educational environment
Knowledge and Skills	<ul style="list-style-type: none">• Confident in providing technical support to end users with varying levels of ability, both in person and remotely.• Experience using Microsoft systems (Windows 10, Windows Server)• Understands the role of network services and protocols such as DNS, DHCP and IP• Experience using Google products (Gmail, Chrome, Chromebooks)	<ul style="list-style-type: none">• Experience of Windows Server administration (i.e. Group Policy, Active Directory)• Experience maintaining / upgrading / installing server and network hardware• Experience using Google Workspace• Implementing and troubleshooting Applocker policies.• Papercut printer management.• Experience in using Cisco CLI or equivalent• Knowledge and understanding of virtualization technology (VMWare / Hyper-V / SAN).• Understanding of IP subnetting and VLANs• Experience using Powershell and command line

<p>Safeguarding and Wellbeing</p>	<ul style="list-style-type: none"> ● A commitment to safeguarding duty and promoting children’s wellbeing in accordance with school guidelines ● A commitment to support the School Leadership team (SLT) to set a culture which supports the mental health and wellbeing of all members of the community ● To uphold and promote the values of democracy, the rule of law, individual liberty and mutual respect and tolerance of those with different faiths and beliefs within the school community 	<ul style="list-style-type: none"> ● Desire to take on further/ advanced Safeguarding training and responsibilities ● Evidence of CPD undertaken in this area
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May 2024