

Post Title Family Liaison Support Worker

Scale Grade 5 (£29,093- £32,654 per annum, pro rata)

**Hours** 37 hours – Term time only + 1 week

Responsible to Head of School

**Liaison With** School staff, wider family liaison team, other professional agencies involved in the education

of children

### **Job Purpose**

To provide a service to teachers and other staff, addressing the needs of children who require assistance in overcoming barriers to learning in order to achieve their full potential, or accessing the curriculum. The post holder will be responsible to a school within the trust but will work with the support of the wider family services team based across the trust. The post holder will be predominantly school based but will have a wider remit including working with families and the local community through the use of the Early Help Assessment (EHA).

The post holder will work with a range of vulnerable pupils, but give priority to those who need the most help, especially those experiencing multiple disadvantages including:

- Looked After Children
- Children who have social care involvement CIN, CP or who are receiving Early Help Services (EHA)
- Children with emotional, medical or special needs
- Challenging behaviour
- Poor attendance
- Children with a statement of special educational needs (Education, Health Care Plan)

# **Main Duties & Responsibilities**

### **Support for Pupils**

- Establish productive working relationships with pupils, acting as a role model and setting high expectations
- To work with teaching staff in devising and implementing individual learning plans to promote pupils' academic, social, emotional and behavioural development
- Assess the needs of pupils and identify those most in need of help to overcome barriers to learning, making sure these
  pupils have individual behaviour plans where necessary
- Plan and deliver activities and interventions for pupils including one-to-one, small group and/or whole-class support
- Monitor and evaluate pupil responses to activities and interventions, recording the impact and making adaptations where necessary to promote inclusion
- Encourage pupils to interact and work co-operatively with others and engage all pupils in activities
- Organise and supervise appropriate learning environment and resources
- To plan and facilitate structured activities, to support pupils to make appropriate use of unstructured times including break and lunch clubs. Organise breaktime and lunchtime activities to support pupils who have difficulties at unstructured times.
- Organise transition activities for learners moving to secondary schools both on a 1-1 and whole class basis.

# **Support for Families**

- To lead on the completion of Early Help Assessments (EHA) and to review these regularly to measure progress with agreed targets
- Supporting the role of parents in pupils' learning and contribute to/lead meetings with parents to provide constructive feedback on pupil progress/behaviour etc.
- To liaise, when needed, with parents keeping them fully informed about any issues or concerns that arise
- Attend Termly parent's evenings to support families and pupils and advise parents on attendance matters, behaviour strategies and parenting skills where appropriate.

### **Attendance**

- Daily monitoring of pupil attendance, including chasing of pupils who have not been reported, liaison with families and conducting home visits when necessary with the support of a colleague
- Analyse and report on pupil attendance data to identify patterns or trends



- To complete home visits to talk to parents about issues and to offer advice about strategies to deal with problems complete the EHA and family star with parents
- Plan, deliver, monitor and evaluate the impact of attendance interventions, including any support that is provided to pupils through external agencies

# Safeguarding

To be part of the schools safeguarding team, undertaking the role of Deputy Designated Safeguarding Lead alongside
colleagues. This will entail ensuring that safeguarding procedures are followed across the school, ensuring that
safeguarding files are up to date and monitoring logs made on the schools safeguarding CPOMS, taking action when
necessary

### Other

- Liaise with relevant professionals and individuals, e.g. education welfare officer, educational psychologists, the police and social services
- Seek information about local area and community trends to understand contextual safeguarding to ensure that pupils are educated in support of early intervention in these areas
- Undertake a range of administrative duties relevant to the post, which includes maintaining accurate electronic records, updating data monitoring systems, preparing written reports and evaluations, sending letters to parents and completing EHA forms online.
- Complete all paperwork linked to role, including permanent exclusions and suspensions, safeguarding, data analysis of behaviour incident logs

The School is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. All appointments are subject to satisfactory safer recruitment checks including but not limited to satisfactory references and an enhanced DBS clearance.

Signature of Manager:	Date:		 /
Signature of post holder:	Date:	/	 /



	Person Specification						
	Essential	Desirable	Method of Assessment				
Qualifications & Training	NVQ Level 3 or equivalent in	Additional qualifications as	Application Form				
·	a relevant area  GCSE in English and Maths at Grade C or equivalent	evidence of supporting children and / or their families with additional needs	Certificates				
Experience			Application form				
Experience	Experience of working with children and families  Working as part of a team  Experience and understanding of Safeguarding procedures	Experience of working with children in the primary phase  Experience of working with people with mental health problems  Experience of using cognitive behavioural approaches  Experience of multiagency working including childcare, health and social care	Application form  Selection procedure  References				
Knowledge and Skills	Demonstrate competence in written and verbal communications, including the communication of highly complex/sensitive information  Knowledge of issues affecting families and parenting needs of children  Ability to score, record and evaluate outcome measures  Excellent ICT skills including proficiency in the use of Email, MSWord, MSExcel  Have a clean driving licence and have access to use of own car with business insurance  Able to hold difficult conversations with parents and other professionals	Knowledge of the procedures for Early Help Assessment  Knowledge of Special Educational Needs and Education Health Care Plans  An understanding of the needs and difficulties which that can be faced  To have used Scholarpack and CPOMS  Positive Behaviour Management strategies  Knowledge of school attendance processes  Knowledge of available support services	Application form Selection procedure References				
Personal Qualities	An interest in and ability to work with children and families with, or at risk of developing, mental health difficulties.  An ability to interact effectively with staff from all disciplines and agencies	Being able to work flexibly by prior agreement  Awareness of equal opportunities; health and safety.	Application form  Selection procedure  References				



An ability to work	
independently and on own	
initiative; reliably and	
consistently with work	
agreed and managed at	
regular intervals Good team	
player	
Have high expectations of	
self and children	
Self- motivated	
Actively promotes inclusion	
for all pupils	
Has initiative and is willing	
to share ideas	
Is passionate about family	
support, building	
relationships and	